

Luminus Privacy Policy

Last Updated: July 15, 2020

Luminus, Inc. (“Luminus”, “we”, “our”, or “us”) collects data in order to operate effectively and to provide you with the best experiences of our products, technologies, and services. This Privacy Policy ("Policy") describes our data collection and usage practices with respect to the personal data of our customers (including prospective customers), vendors, business partners, website visitors, visitors to our premises and potential candidates (“you”, “your” or “yours”).

You provide us with your personal data directly, such as when you create a Luminus account, submit a query or feedback to us, visit our facilities, obtain a license or product from us, contact us for support, or if you provide services to us. We also collect your personal data from your use and interaction with our products and services. For example, we receive information that your computer or other device sends to us in connection with website access requests and via cookies and other technologies that we use to analyze and enhance your use of our website.

Information Which We Collect and Process

We collect and process your personal data including, but not limited to, the following types of personal data:

- **Personal details and contact information:** This includes information such as name, contact information (e.g., address, telephone, etc.) and information contained in publicly available professional profiles (e.g., education, work experience, etc.).
- **Sales and marketing related information:** This includes information such as products or technologies purchased, downloaded or licensed from us, the products and services you are interested in, your marketing preferences, phone number, email address, your signature and work information (e.g., company name, work address, work phone number, work email address, job title, etc.) and information about how you interact with our marketing materials.
- **Customer support information:** This includes information you may provide us with related to your use of our products, technologies or services, including how to contact you so we can provide you customer support.
- **Cookies:** We use cookies and similar technologies to operate and provide our website, to support advertising and related activities and for other purposes.
- **Account and user content:** This includes information which you provide us when you create an account with us, or register for certain customer

services. We also process information such as your username, user email, date and time of visit, forum usage history, any content you post and any personal data contained in complaints or concerns you submit to us.

- Video surveillance and visitor logging information: We monitor both the internal and external areas of our facilities using CCTV and related video surveillance systems. If you visit a Luminus facility, we may record your image using video surveillance. Where required and permissible by applicable law, we may also collect physical descriptions of visitors to our facilities in order to comply with visitor logging protocols.

The provision of certain personal data is mandatory (and may be required accordance with a contractual requirement or to enter into a contract). The collection of any such data will be made clear at the time of collection of the information. If you choose not to submit this information, you may not be able to receive our products, technologies and services.

How We Use Your Personal Data

We use your personal data for the purposes described below, except where restricted by law. In doing so, we rely on a number of separate legal bases to lawfully process such information.

We process your personal data where it is necessary to perform our contractual obligations with you. In particular, we process your personal data to:

- Fulfill our contracts with customers, partners and vendors: We process your personal data in order to perform the contract as set out in any agreement(s) which you have entered into with us, generate quotes and sales data, process customer orders, track shipments, fulfill deliveries and process payments and to fulfill our contracts with business partners, vendors and suppliers.
- Create and administer accounts and registrations: When you create an account with us or register for our products, technologies or services, we process your personal data in order to create and administer yours accounts and registrations.

We may also process your information where necessary to further our legitimate interests and those of others, where those legitimate interests are not overridden by your rights or interests. In particular, the processing of your personal data is necessary for the following legitimate interests:

- Operate, improve and evaluate our business: We use your personal data to operate our services and provide our products and technologies and to improve the efficiency of our operations including developing new products and services, enhancing and improving our products, technologies and services, attracting talented individuals to work with us,

providing customer support, managing our communications, analyzing our products and technologies, providing advertising and a more personalized experience for you, and performing our contracts with third parties.

- **Communicate with you:** We use your personal data to communicate with you about our products, technologies and services and to let you know about our terms and policies and other important updates. If you do not object to us using your personal data, we may provide you marketing for our products and services. It is in our legitimate interests to promote and market our products and services.
- **Support safety and security:** It is in our legitimate interests to use your personal data to prevent unlawful activities and misuse of our goods and services, to protect the safety and security of our customers and personnel, to protect our property, to deter crime and to investigate any security incidents or accidents.
- **Legal proceedings:** We process your information if necessary to defend our interests in legal proceedings.

In certain circumstances, we may also use your personal information to comply with our legal obligations such as to comply with applicable laws (including export control laws and responding to binding legal process) or to assist law enforcement and government agencies when such is in our or their legitimate interests and where we have a good-faith belief that such cooperation is reasonably necessary or meets the applicable legal standards.

Third Party Activities

You may interact with third parties through our website. Those interactions are governed by the privacy policies of those third parties, and not by this Policy. Interactions that fall into this category include:

- **Widgets, such as the Facebook Like button.** Widgets may collect your IP address, which page you are visiting on our site, and may set a cookie to enable the feature to function properly. Widgets and other social media features are either hosted by a third party or hosted directly on our website. Your interactions with those features are governed by the privacy policies of the companies providing the widgets.
- **Customer Surveys, provided by third parties to visitors of our website.** When you visit our website, you may encounter a pop-up dialogue box requesting your participation in a customer feedback survey. Participation in these customer feedback campaigns is voluntary and you may choose whether or not you wish to provide any information to the third-party survey provider. When you participate in a customer feedback campaign, the information is being provided to the third-party survey provider and the terms of the third-party survey provider's privacy policy,

and not this Policy, will apply to any personal information that you may provide in connection with your voluntary participation in any customer survey activities.

- Links to Other Websites, which we provide on our website for your convenience. If you choose to visit a third party's website, or use its products or services, please be aware that the third party's privacy policy, and not this Policy, will govern your activities and any information you disclose while interacting with the third party.

Sharing of personal data

Where necessary, and in accordance with the purposes set out in this Policy, we share your personal data only to the extent necessary for the purposes set out in this Policy.

We do not sell your personal data.

As our business develops, we may buy and sell assets. In such transactions, personal data generally is one of the transferred business assets. As a result, your personal data may also be disclosed, where permitted by applicable law, in connection with a corporate restructuring, sale, or assignment of assets, merger, divestiture, or other changes of control or financial status.

Cookies and similar technologies

We and our marketing partners, affiliates, analytics, and online customer support providers use technologies such as cookies, beacons, tags, and scripts to analyze trends, administer our website, track users' movements around the website, and to gather demographic information about our user base as a whole. We may receive reports based on the use of these technologies by these companies on an individual or an aggregated basis.

We also use cookies for our shopping cart, to remember users' settings (e.g. language preference), and for authentication. Users can control the use of cookies at the individual browser level. If you reject cookies, you may still use our Site, but your ability to use some features or areas of our Site may be limited.

Choice

You may choose to stop receiving our newsletter or marketing emails by following the unsubscribe instructions included in these emails.

Retention and Security

We will maintain appropriate technical and organization measures to protect against accidental or unlawful destruction, loss, alteration, unauthorized disclosure of, or access to your information. We will provide a level of security that is proportionate to the risks that are presented by the processing activity, having regard to the state of the art, the costs of implementation and the nature, scope, context and purposes of the processing.

Right Of Access

Upon verifiable request, we will take steps not more than twice in any twelve month period to disclose and deliver, free of charge to the you, your personal information we have collected. Such information may be delivered by mail or electronically and in in a readily usable format that allows you to transmit the information to another entity without issue.

Right To Have Deleted

Upon verifiable request, we will take steps to delete your personal information we and our third party service providers have collected to the extent that such information is not reasonably necessary as permitted by law.

Non-Discrimination

Luminus does not and shall not discriminate on the basis of race, color, religion (creed), gender, gender expression, age, national origin (ancestry), disability, marital status, sexual orientation, or military status, in any of its activities or operations.

Further, Luminus does not and shall not discriminate based on any person exercising their privacy rights guaranteed by the law, such as the right to access, delete, or opt out of the sale of their personal information.

Contact Information

You may submit a request pursuant to this policy or as may be provided for by law, or otherwise contact Luminus by email at marcomm@Luminus.com or write to us at:

Luminus, Inc.
Legal Department/Privacy
1145 Sonora Court
Sunnyvale, CA 94086
USA

www.luminus.com
phone +1 (408) 708-7000

Policy Updates

This Policy may be updated from time to time. If we make changes that are material, we will notify you either by prominently posting a notice of such changes before they take effect or by directly sending you a notification.

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